

CCTV - Privacy Notice

Closed Circuit Television (CCTV) cameras are operated by North East Lincolnshire Council across the borough in public spaces, on and in our buildings, mounted on some Council vehicles and as well as body cameras worn by officers. Our CCTV captures images of people going about their business and vehicles.

All areas where CCTV is in use will be clearly signed to comply with data protection legislation. This is to alert people that they are about to enter an area monitored by CCTV cameras or remind them they are still in an area covered by CCTV. The signs will also act as an additional deterrent. Officers wearing body worn cameras will have appropriate signage on their clothing.

This Privacy Notice tells you what we use CCTV for, our lawful basis for doing so and we manage the images we capture.

You can find more information about our CCTV system on the [Closed Circuit Television CCTV page](#)

Data Controller	North East Lincolnshire Council
Our contact details:	Security Services, Doughty Road Depot, Doughty Road, Grimsby, North East Lincolnshire, DN32 0LL Email: securityservices@nelincs.gov.uk Telephone: 01472 324646 (Asset Management Service Desk) Telephone opening times: Monday to Friday 8 am to 5 pm, except bank holidays
The purpose we are processing your personal data for is	<ul style="list-style-type: none">• Reducing the fear of crime and anti-social behaviour.• Enhancing the safety of staff and public.• Improving the security of public, businesses, and property.• Preventing / Deterring crime / fraud and anti-social behaviour.• Assisting in the detection of crime / fraud and anti-social behaviour.• Assisting enforcement and regulatory functions.• Assisting the emergency services in the location of missing persons.• Assisting in the handling of complaints and insurance claims.

Using your personal information for other purposes	<p>We will not process your personal data for any other purpose than that for which it was collected, without first providing you with information on that other purpose and seeking your consent if applicable; except where we are required to disclose your personal data in accordance with legislation for example in relation to the prevention and detection of crime, counter terrorism, safeguarding, legal proceedings or to protect interests of you or another.</p>
Organisations acting on our behalf to process your personal data	<p>The CCTV system is operated by ENGIE Services Limited.</p>
The lawful and fair basis we are processing your personal data on is	<p>The processing of personal data is necessary</p> <ul style="list-style-type: none"> • for compliance with a legal obligation. • for the performance of a task carried out in the public interest. <p>In certain circumstances processing may be necessary:</p> <ul style="list-style-type: none"> • in order to protect the vital interests of the data subject or of another natural person e.g. assisting in the locating of missing persons. • for legitimate interests pursued by North East Lincolnshire Council e.g. the resolution of complaints and the handling of insurance claims.
Does the Council's processing of my personal data involve automated decision-making, including profiling?	<p>No</p>
Who we will share your personal data with	<p>We MAY when necessary, lawful and fair share personal data / images to:</p> <ul style="list-style-type: none"> • Police and other law enforcement agencies. • Other emergency services. • Public bodies with regulatory functions (which includes Council services). • Legal representatives, Courts, Hearings and Tribunals linking to legal proceedings. • Ombudsman and Regulatory bodies,

	<ul style="list-style-type: none"> • Insurance companies • Individuals / organisations requesting information where there is a lawful basis for disclosure under legislation such as the Data Protection Act, Freedom of Act. <p>CCTV images will not be released or used for entertainment purposes.</p>
Transfers of personal data to a third country	Images will not routinely be transferred to recipients outside of the UK.
How long we will retain your personal data for	<p>CCTV images are normally kept for no longer than 31 days.</p> <p>Images supplied as evidence supplied to the police and other agencies etc will be kept for longer.</p>
What are my rights in relation to my personal data?	<p>You have the right to access the personal data we hold about you; to request we rectify or erase your personal data; to object to or restrict processing in certain circumstances; and a right of data portability in certain circumstances.</p> <p>More information on your rights can be found on our website: https://www.nelincs.gov.uk/council-information-partnerships/information-governance/data-protection/</p>
Who can I complain to?	<p>If you are dissatisfied with how we have processed your personal data you can contact the Data Protection Officer to request an internal review.</p> <p>If you are dissatisfied with the outcome of the internal review, you have the right to appeal directly to the Information Commissioner for an independent review. https://ico.org.uk/concerns/</p>
Contact details for our Data Protection Officer	<p>Email: Transparency@nelincs.gov.uk</p> <p>Tel: (01472) 323372</p> <p>Postal: North East Lincolnshire Council, Municipal Offices, Town Hall Square, Grimsby, North East Lincolnshire, DN31 1HU</p>