



## PROVIDER FORUM NEWSLETTER

### – DECEMBER 2023

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If you want to raise a new **safeguarding concern**, this can be done by calling 01472 256 256.

If you have any **query regarding an open safeguarding case, or a closed/or archived case**, please call 01472 232 244.

If you would like to speak with somebody within the **training teams**, please call 0300 330 2975 for Training and 0300 330 2830 for Employee Services or visit the website:

[Training & Recruitment – Focus \(focusadultsocialwork.co.uk\)](https://focusadultsocialwork.co.uk)

# PROFESSIONAL FORUM – MAKING IT REAL

**Date: 20.02.24**

**Time: 09:00 – 15:00**

**Venue: The Central Hall Grimsby**

**[BOOK HERE](#)**

Connecting North East Lincolnshire's Health & Social Care Sector

- A Marketplace of stalls from over 20 local organisations
- Professional Networking Opportunities
- Guest Speakers
- Cakes and Hot Drinks

## **ABOUT THE EVENT**

Join in for a knowledge building, networking and development event that brings together Health and Social Care Practitioners, Voluntary and Community Sector Organisations. The day is designed for you to stay as long as you wish, pop in or stay for all the guest speakers.

## **EVENT CONTENT**

**Guest Speakers Schedule:**

- **10:00 - Safeguarding Adults – Referrals and what you need to know.**  
NEL's Safeguarding Adults Team presents and discuss referral pathways, good safeguarding practice, thresholds for referrals and investigations.
- **12:00 - High-Risk Panel and Operational Risk Management.**  
An overview of how these practice forums can support challenging and high-risk decision making.
- **13:30 Mental Capacity Assessments – Thresholds and best practice.**  
The Mental Capacity Act Training Team present an overview of when and where mental capacity assessment should be considered and key best practice points.

Makin It Real in NEL is to build stronger connections to support the sector to develop professional alliances that focus on the wellbeing of residents, improving outcomes without an over-reliance on more traditional forms of care and support.

## **Who is this event for?**

Professionals, Community Practitioners, Health and Social Care Professionals, Community Organisations, Front Line Teams and Managers, CPD and revalidation Time.

Booking is required and places can be booked via your **Quest account**.

**Don't have a Quest account? Create one or contact us for help.**

E-mail: [info@focusquest.co.uk](mailto:info@focusquest.co.uk)

Phone: 03003302975

**[BOOK NOW](#)**

## **COVID-19: GUIDANCE FOR PEOPLE WHOSE IMMUNE SYSTEM MEANS THEY ARE AT HIGHER RISK**

For the latest advice from the Department for Health and Social Care (updated 21/11/2023), please click onto the following link:

[COVID-19: guidance for people whose immune system means they are at higher risk - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/covid-19-guidance-for-people-whose-immune-system-means-they-are-at-higher-risk)

## **SAFEGUARDING CONFERENCE – 17<sup>TH</sup> APRIL 2024**

Advance Notice - a safeguarding conference/learning event will be held at Healing Manor, Grimsby, and will be open to all care providers and health professionals.

## **SAFEGUARDING AND MCA NEWSLETTER**

For the latest Safeguarding and MCA newsletter (October 2023), please click onto the following link:

[MCA & Safeguarding Adults e-newsletter issue 15 \(campaign-archive.com\)](https://campaign-archive.com/mca-safeguarding-adults-e-newsletter-issue-15)

## MCA COMPLIANCE CHECKLIST

A new checklist has been created to help providers when accepting a new admission to their care. The checklist is intended to help residential and supported living providers to ensure that all aspects of the Mental Capacity Act 2005 (MCA) are considered immediately. The checklist has been created in response to locally identified issues. Thanks to input from local providers, the checklist prompts providers to consider (for example):

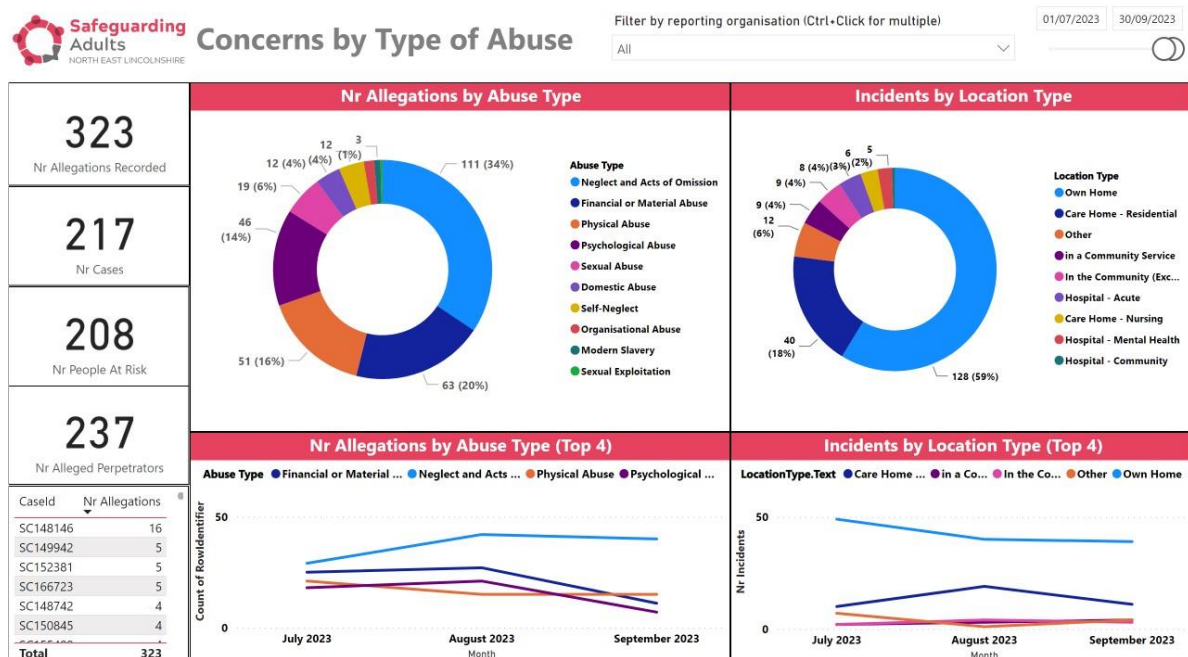
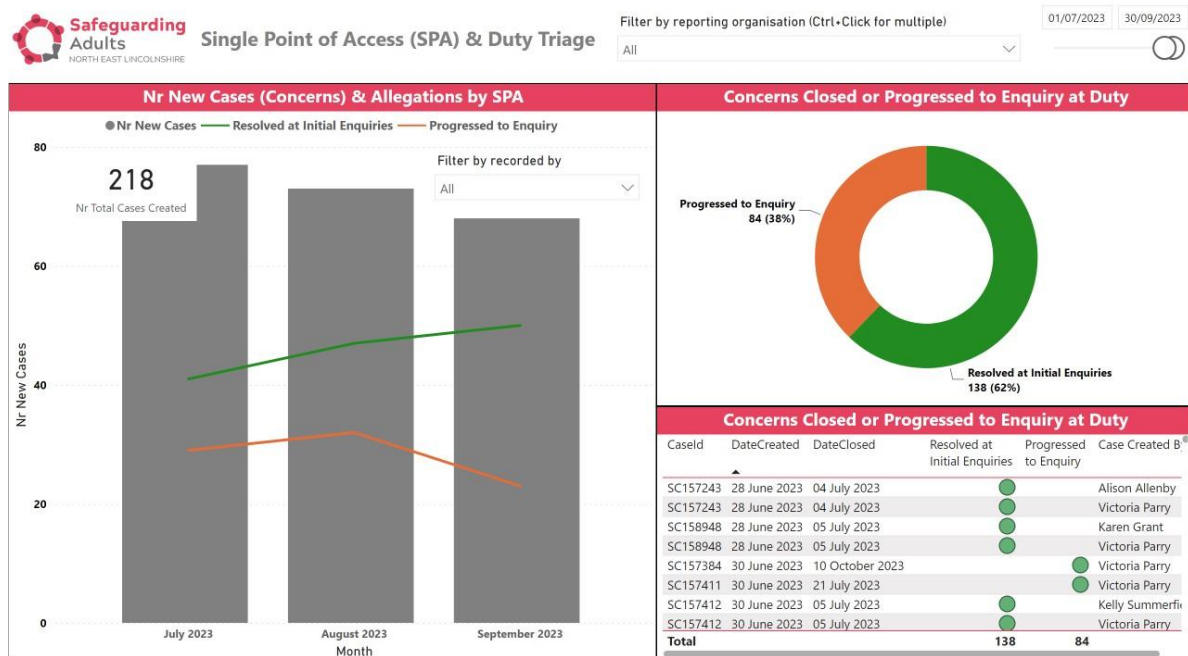
1. Who you are contracting with – the person with needs themselves (if they have relevant mental capacity), or their representative (if they lack relevant capacity)? Can the representative evidence that they have the necessary authority to contract with you, on the person's behalf?
2. Whether a capacity assessment been undertaken which identifies a lack of relevant capacity, and a resulting best interests decision has been recorded? Does the decision show that the way in which the person will be cared for with you is both necessary to meet their needs and proportionate to any risks they might face if they were not cared for in this way?
3. If the way in which the person will be cared for amounts to a deprivation of liberty, whether an application to authorise it has been made? Are there any conditions to comply with, to ensure that the care arrangements fall within what the authorisation allows? Is there any evidence that the person does not wish to be cared for in the way proposed?

You can read the checklist here: <https://livewell.nelincs.gov.uk/health-and-social-care-professionals/mca-tools-for-providers/>. There is also a companion checklist for workers who are making placements with providers, to ensure all are following the same approach locally.

Don't forget – the local MCA policy includes templates for recording capacity assessments and best interests decisions. It also includes a template for recording a best interest decision made by someone else, such as an attorney or court appointed deputy. You can find the policy here, with templates in the appendices: <https://www.northeastlincolnshireccg.nhs.uk/publications/>.

# SAFEGUARDING ENQUIRIES - QUARTER 2, 2023/24

The following provides an overview of the safeguarding enquiries made to the Single Point of Access (SPA) within NEL over the period July – September 2023.



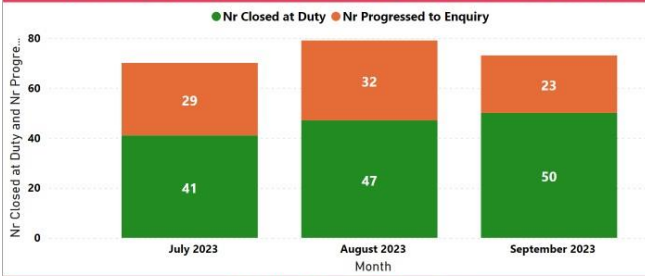
## Duty Triage

Filter by reporting organisation (Ctrl+Click for multiple)

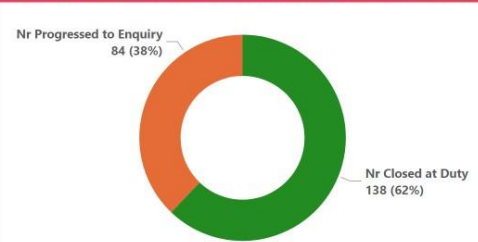
01/07/2023 30/09/2023

All

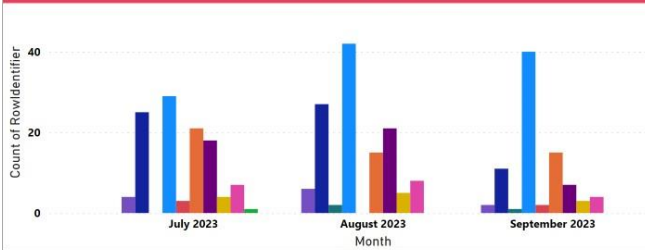
### Nr Cases (Concerns) Closed at Duty Triage & Nr Progressed to Response



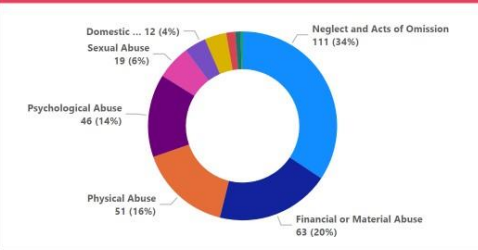
### Safeguarding Concerns Closed or Progressed to Enquiry



### Nr Allegations by Abuse Type



### Nr Allegations by Abuse Type



## Enquiries Closed

Filter by reporting organisation (Ctrl+Click for multiple)

01/07/2023 30/09/2023

All

**65**  
Nr Cases Closed

Filter by Closed by: All

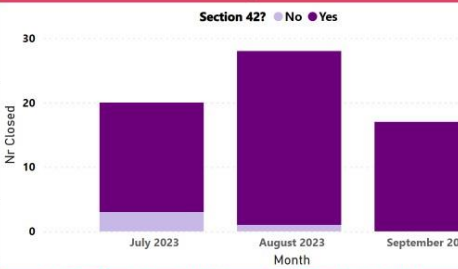
Filter by Source of Risk: All

Filter by Risk Assessment Outcome: All

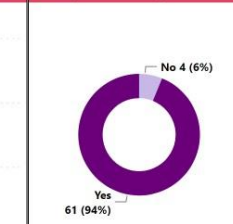
Filter by Risk Outcome: All

Case ID	Caseld	Nr Closed	Sectic
SC131182		1	Yes
SC136453		1	Yes
SC139627		1	Yes
SC144943		1	Yes
<b>Total</b>		<b>65</b>	

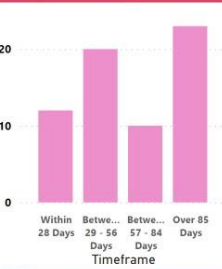
### Nr Enquiries Closed



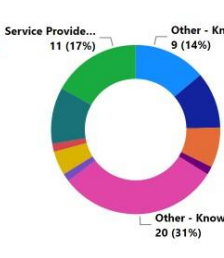
### Nr Enquiries Closed by Sect .42/Non



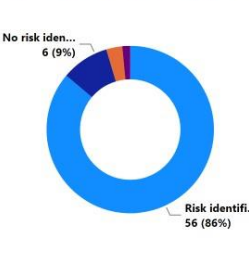
### Enquiries Closed by Timeframe



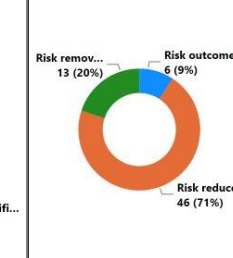
### Nr Closed Cases by Source of Risk



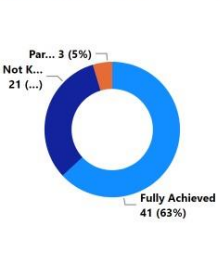
### Nr Closed Cases by Risk Assessment Outcome



### Nr Closed Cases by Risk Outcome



### Nr Closed by Desired Outcomes



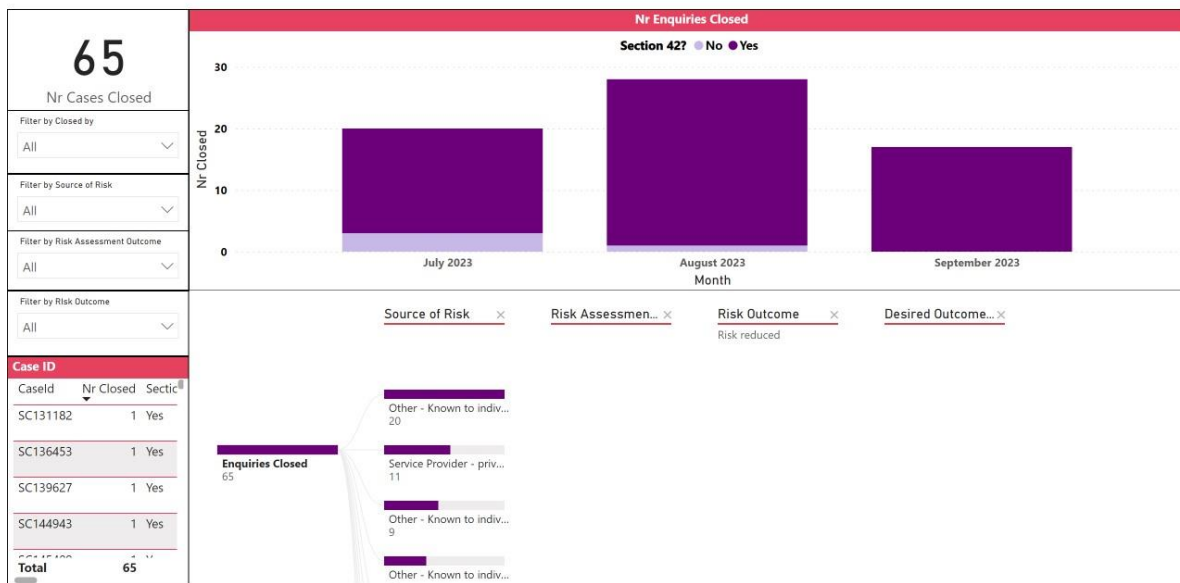
## Enquiries Closed

Filter by reporting organisation (Ctrl+Click for multiple)

All

01/07/2023

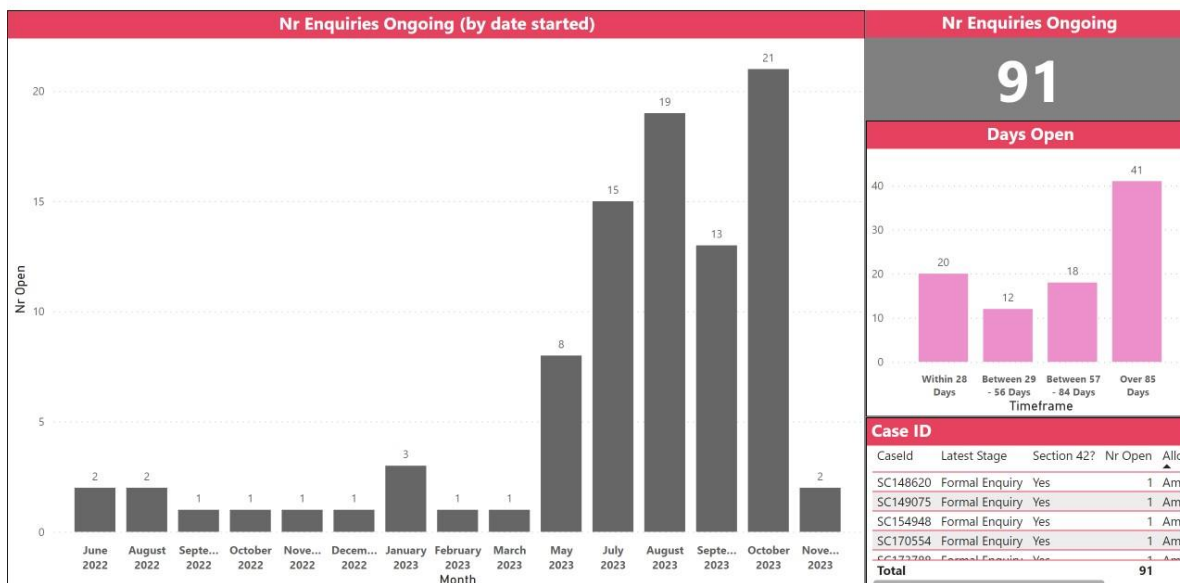
30/09/2023



## Enquiries Ongoing

Allocated to at Formal Enquiry Stage

All

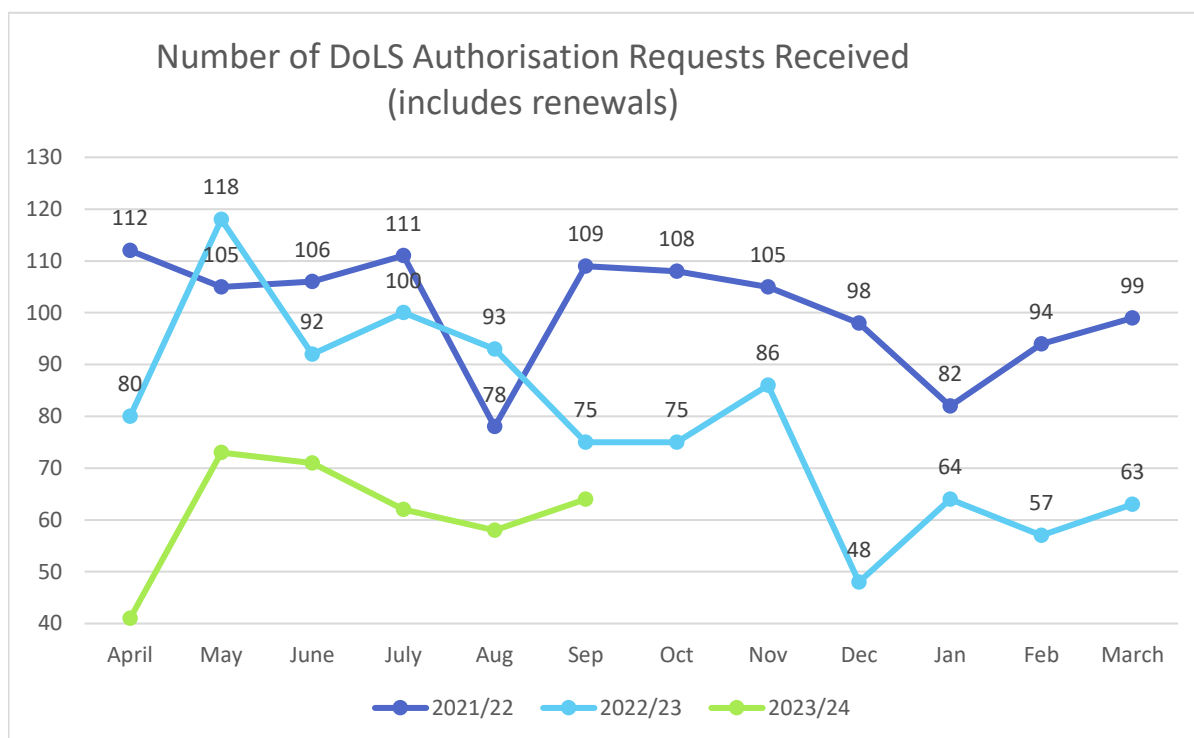




## DoLS ACTIVITY - QUARTER 2, 2023/24

The following sections provide an overview of the authorisation of deprivations of liberty within NEL over the period July - September 2023.

### AUTHORISATION REQUESTS RECEIVED



- The social care:health split of applications remains approx. 80:20 YTD.

### OUTCOMES

- There were 297 applications processed this quarter
- The number of authorisations granted this quarter is 170.
- There were 125 applications not granted/authorised
- This figure is comprised of the following:
  - 41 = deceased
  - 78 = discharged
  - 6 = assessment criteria not met (5 = mental capacity, 1 = eligibility)
  - 0 = Not applicable

### OPERATIONAL

- The number of active authorisations (standard settings) at the end of Q2 = 435
- Reliance on out of hours BIA assessment activity remains a risk
- The number of BIA assessments completed in Q2 = 175
- The number of active authorisations (non-standard settings) at the end of Q2 = 27
- The number (Non-standard) waiting decision from the Court at the end of Q2 = 24

### FORECASTING

- The number of DoLS applications (standard settings) awaiting assessment at the end of Q2 is 253.
- The number of DoL applications (non-standard settings) awaiting assessment at the end of Q2 is 158

The graphs below show the number of applications for both DoLS and DoL awaiting assessment, these include the risk ratings for those awaiting assessment for DoLS.



## Applications Awaiting Authorisation (Standard Settings)

Fig.1 – Q2 2023/24

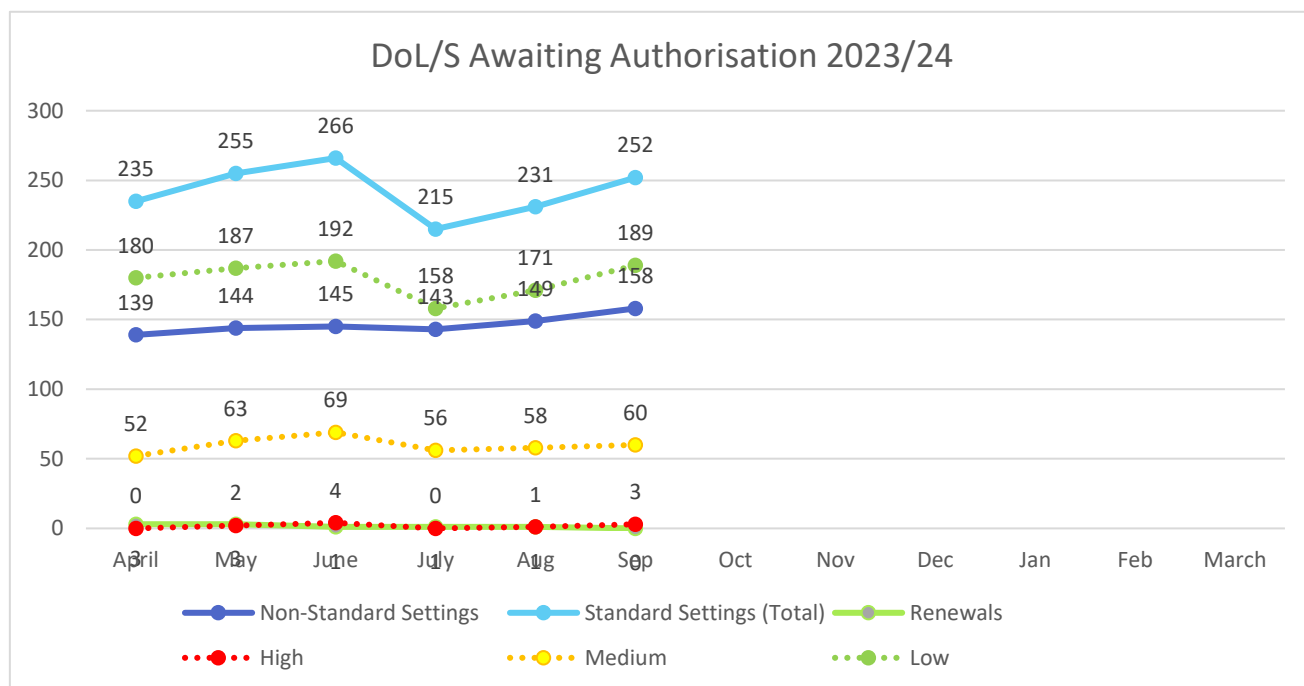
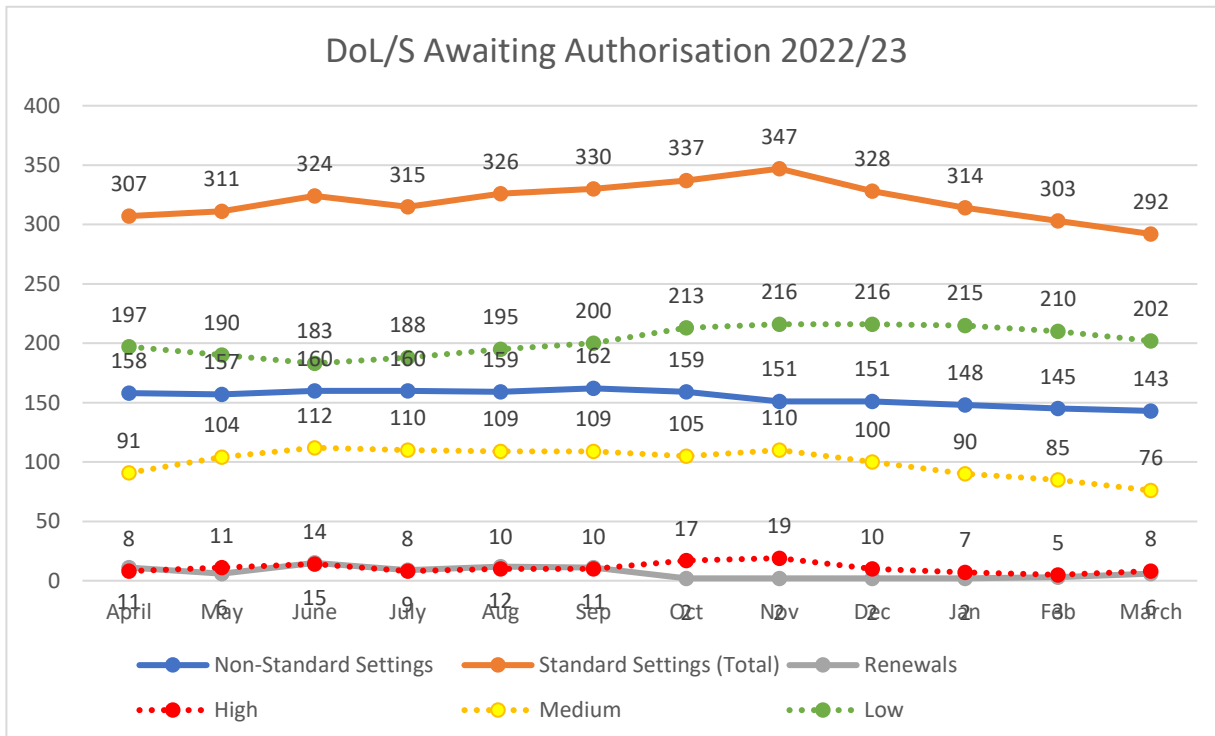


Fig.2 - Comparable Trend lines for applications awaiting allocation 2022/23



## PROVIDER REPRESENTATIVES ON THE SAFEGUARDING ADULTS BOARD

Please feel free to contact the following persons if you would like to receive feedback from the Safeguarding Adults Board Meetings and/or to raise any concerns/issues you may have which will be fed back to the Board:

Stacey Chester	<b>Providers rep (1) – Care Homes</b> Manager, Cloverdale Care Home	<a href="mailto:stacey.chester@cloverdalecarehome.net">stacey.chester@cloverdalecarehome.net</a> Tel: 01472 877000 68 Butt Lane, Grimsby, DN37 7AH
Jane Leman	<b>Providers rep (2) – Domiciliary Care</b> Director, Lincolnshire Quality Care Services	<a href="mailto:jane.leman@lqcs.org.uk">jane.leman@lqcs.org.uk</a> Mobile: 07436 284303 Tel: 01472 347285 8 Dudley Street, Grimsby, DN31 2AB
Jo Barnes	<b>Providers rep (3) – Supported Living</b> Chief Executive Officer, Nurtrio	<a href="mailto:jo.barnes@nurtrio.co.uk">jo.barnes@nurtrio.co.uk</a> Mobile: 07715 068980 Tel: 01472 472105 Eleanor Centre, 21 Eleanor Street, Grimsby, DN32 9EA



# WHERE TO ACCESS FREE ADVICE, SUPPORT AND HEALTHCARE



Citizens Advice provides free, confidential advice. Their goal is to help everyone find way forward, whatever problem they face.

Melbourne House, 16 Town Hall Street, Grimsby

Call 0808 2505 701

Open Monday - Thursday 9am - 4pm



Open Door is a unique facility in the heart of Grimsby that provides GP, health care and social support services, information, advice and guidance

Open Door, Albion Street, Grimsby

Call 01472 722000

Open Monday - Friday 8am - 6.30pm



The modern slavery helpline provides information, advice and guidance about modern slavery to victims, the general public, agencies and businesses. The helpline is free, confidential, open 24 hours and available in 200 languages  
Call 08000 121 700



**modern slavery  
& exploitation  
helpline**

**08000 121 700**

