

| th lam                               |  | Time 9:00am   | Venue   |  |
|--------------------------------------|--|---|---|--|
| Date<br>5 <sup>th</sup> January 2024 |  | Time 9:00am   | Crosland Suite, Grimsby Town Hall                       |  |
| Attendees                            | Darren Downs (DD) (Independent Chair) Helen Allen (HA) – Named Professional Safeguarding, Navigo Bruce Bradshaw (BB) – MCA Lead, H&NY ICB (via Teams) Katie Brown (KB) - Director of Adult Services, NELC Sue Bunn (SB) – Head of Safeguarding, Focus CIC Janet Burgin (JB) – Registered Manager – Navigo Extra / Nurtrio Nicola Burnett (NB) – Detective Superintendent, Humberside Police (Scrutiny & Assurance Sub-Group Chair) Katie Chadwick (KC) – Head of Home Options Team, NELC Helen Davis (HD) – Place Nurse Director, H&NY ICB Nick Hamilton-Rudd – Head of North & North East, National Probation Service Lee Mair (LM) – Chief Executive Officer, Focus Donna Phillips (DP) - Designated Safeguarding Nurse Adults & Children, Place/NHS H&NY ICB Melanie Preskey (MP) – Humberside Fire & Rescue Service Lisa Revell (LR) – Executive Director of Operations/Chief Nurse, Care Plus Group (CPG) Tracy Slattery (TS) – Delivery Manager, Healthwatch NEL Stewart Watson (SW) – Safeguarding Adults Board Manager, NELC Dr Sanjedah Zaro (SZ) – Named Doctor Safeguarding, Primary Care |   |   |  |
| Note taker                           | (Meeting record  | eeting recorded for the purpose of minute-taking)   |   |  |
| Apologies                            | Jo Barnes – Ch<br>Paul Bassett –<br>Sub-Group Cha<br>Stacey Chester<br>Francine Evans<br>Melanie Fullbro<br>Julie Hamilton –<br>Jane Leman – I<br>Kirsty Newson –<br>Cllr Stan Shree<br>Janine Smith –<br>Vicky Thersby –  | Allen – Principal Social Worker, NELC arnes – Chief Executive Officer, Nurtrio Bassett – Assistant Director Adult Social Services, NELC (Adults at Risk Group Chair) ey Chester – Manager, Cloverdale Care Home cine Evans – Joint Service Manager, Cloverleaf Advocacy inie Fullbrook – Local Dementia Services Manager, Alzheimer's Society Hamilton – Business Support SAB Specialist Leman – Managing Director, Lincolnshire Quality Care Services y Newson – Operations Manager Primary Care, Care Plus Group Stan Shreeve – Portfolio Holder & Deputy Leader, NELC ne Smith – Chief Operating Officer, Navigo y Thersby – Safeguarding Lead, NLaG en Wildbore – Chief Superintendent, Humberside Police |   |  |
| Non-<br>attendees                    | Lisa Bartlett – S<br>Michelle Emme<br>Diane Moncaste   | Safeguarding Lead, Fo   | resight<br>evelopment Manager, HFRS<br>abulance Service |  |
| 1. Welcome,                          | Introductions a  | nd Apologies - Noted  |   |  |

# 2. Minutes of Previous Meeting/Matters Arising (29<sup>th</sup> November 2023) – circulated with Agenda

The Minutes of the Board Meeting held on 29<sup>th</sup> November 2023 were accepted as a true record. It was noted that all actions have been completed or were ongoing; updates were provided.

## 3. Redacted Minutes of Previous Meeting/Matters Arising (29<sup>th</sup> November 2023) – circulated with Agenda

A redacted version had been produced for publication on the SaferNEL website.

| Actions Agreed   | Lead           | Deadline             |
|--|----------------|----------------------|
| 3.1 The redacted version of the Minutes of the meeting held on 29 <sup>th</sup> November to be published on the SaferNEL website if no objections/issues have been raised by 19 <sup>th</sup> January 2024 to <a href="mailton@nelincs.gov.uk">julie.hamilton@nelincs.gov.uk</a> | Julie Hamilton | Completed 23/01/2024 |

#### 4. Updates from Sub-Group Chairs -

### 4.1 Adults at Risk Sub-Group – Katie Chadwick in the absence of Paul Bassett

(Revised Terms of Reference/Membership had been circulated with Agenda)

### Discussion

The Sub-Group met yesterday (04/01/2024) and was well attended. There was much discussion around the collection of data. Other issues were discussed. Priorities for the Sub-Group going forwards include:

- Clear pathways to reduce risks and prevent future complex cases
- Wrap around services for individuals to be proactive rather than reactive
- Collection and utilisation of data e.g. HFRS hoarders, Home Options why a person has lost their tenancy

A learning event on Neglect is proposed for practitioners.

#### 4.2 Scrutiny and Assurance Sub-Group - Nicola Burnett

The Sub-Group is due to meet in the near future; the last meeting was cancelled due to a high number of apologies. The membership has recently been expanded and the Terms of Reference are to be revised, together with the Sub-Group's priorities and the way forward. It was noted that members will be asked to send a deputy if they are not available.

#### 4.3 MCA Group - Bruce Bradshaw

It was noted that future reports should only include data relating to MCA and not DoLS, although this will continue to be provided for the ICB.

Updates included:

- Both operational and strategic action plans have been revised to be achievable.
- MCA/DoLS resources for professionals are now available on the 'Live Well' website: <u>Health and Social Care Professionals - LiveWell</u> (nelincs.gov.uk)
- The backlog of DoLS applications is being reduced by using a desk top approach; a pilot is currently ongoing.
- The pilot also includes an equivalent assessment for DoLS which has had good support from Focus and Principal Social Workers.

- Additional administrative support for the MCA Group has been discussed.
- The BI Conference was well attended and good feedback has been received.
- The MCA Training Sub-Group met yesterday (04/02/2024) and discussed links to the ICB and how the Training Strategy can be embedded across partners.
- The costs of training may be forcing agencies to either utilise cheaper training packages or devise/utilise in-house training.
- Some partners undertake little MCA training.
- Feedback from some of the training offers was that it was too health and social care focused but the adaptation of training for wider groups would have additional costs.

#### 4.4 SAR Group - Donna Phillips

The Group is due to meet on 15/01/2024 and this will be the last to be chaired by Julie Wilburn.

The Group will focus on:

- Reviewing its Terms of Reference and revising its priorities.
- How the embedding of learning outcomes can be measured e.g. monitoring action plans.
- How can SARs be undertaken differently?

Suggestions/comments included:

- A revision of the referral process.
- The SAB has a collective accountability for embedding learning.
- Information needs to be presented differently to be memorable e.g. it needs to be "brought to life" and practical, as opposed to academic.
- Ways to cascade learning downwards through an organisation.

| Lead                             | Deadline  |
|----------------------------------|---|
| Paul Bassett /<br>Nicola Burnett |   |
| Paul Bassett /<br>Nicola Burnett | 01 March 2024   |
| ALL                              | 01 March 2024   |
| Bruce Bradshaw                   |   |
|                                  | 11 January 2024   |
|                                  | Future SAB<br>Executive<br>Meeting                                |
|                                  | Paul Bassett / Nicola Burnett  Paul Bassett / Nicola Burnett  ALL |

(Comfort break taken 10:25-10:40am)

## **5. Focus – Safeguarding Data Assurance – Sue Bunn** – report circulated prior to meeting

Following concerns at the last SAB that there had been a drop in referral activity for safeguarding since 2018/19, a report was presented which analysed data from 2016/17 to 2022/23, comparing local statistics to national statistics. The statistics for NEL correlate to the conversion rate. It was also noted that a 'safeguarding note' on SystmOne had changed the way that safeguarding concerns are recorded. Previously, any safeguarding concern received through the Single Point of Access (SPA) was recorded as a 'safeguarding contact' but often advice was given and the case closed; not all were progressed as a 'safeguarding concern'. Table 2 of the report provided more accurate data.

SB added that the fluctuation could be accounted for by the recording of concerns in NEL differing to recording in different local authority areas. In some areas, all individuals involved in a care home are counted as individual concerns; in NEL a care home is counted as a single concern. Any significant risk is reported to the CQC and escalated appropriately e.g. joint approach, improvement notice, etc. Development work by Bradford Council meant that the 'safeguarding note' became available on SystmOne; the use of this was shared with the SAB initially. More recent statistics exclude referrals from the Police as these are now discussed at PitStop meetings; if these had been included then the statistics would be comparable to previous years. The criteria for a S42 enquiry has not changed but a 'low level' box is used for incidents within the care sector where there is little impact and the situation was resolved immediately, so these are recorded elsewhere.

Discussion

#### Comments included:

- How does the threshold in NEL compare to other local authority areas?
- Appropriate training will ensure that referrals are made correctly.
- A clear safeguarding pathway showing what action is required would negate the need for a referral.
- Nationally, there is a lack of consistency regarding the recording of safeguarding datasets.
- The number of safeguarding referrals for NEL compares with other areas which have similar demographics and levels of deprivation.
- How many agencies/individuals are not aware of the process for reporting a safeguarding concern?

It was noted that managers within the HFRS triage the referrals received, and that all safeguarding referrals made to the Police are submitted to the Vulnerability Hub.

The Chair thanked Sue Bunn for her work involved in the report.

| Actions Agreed   | Lead     | Deadline    |
|--|----------|-------------|
| <ul> <li>5.1 The next quarterly safeguarding data report for the SAB to provide assurance about safeguarding practice in Focus, and to include:</li> <li>All referrals made to the Single Point of Access (SPA).</li> <li>Data which is no longer included e.g. Police PitStop referrals, referrals closed after triage, and what their impact may have been.</li> <li>Any data on complaints received.</li> </ul> | Sue Bunn | 03 May 2024 |

| changes in p<br>Executive Me   |  |   | Future SAB<br>Executive<br>Meeting |  |  |
|--|--|---|------------------------------------|--|--|
|  | Advocacy - Quarterly report on Safe ferred to next SAB Meeting (01/03/2024)  | guarding Referrals                                | and Overview of                    |  |  |
| 7. Migration/  | NRPF Annual Report – deferred to next S  | SAB Meeting (01/03/2                              | 024)                               |  |  |
| 8. National P minutes requi  | robation Service – Case Study – deferre<br>red]  | d to next SAB Meeting                             | g (01/03/2024) [20                 |  |  |
| 9. Proposals   | for SAB Conference - Darren Downs -  | circulated prior to me                            | eeting                             |  |  |
| Discussion   | DD presented a draft Agenda for the lead<br>on 17/04/2024. A national speaker is<br>Intersectionality slot. Suggestions were r | being sought for the                              | J                                  |  |  |
| Actions Agree  | ed   | Lead  | Deadline                           |  |  |
| 9.1 The cordiscussed, comments/sudarrendowns   |  | Darren Downs /<br>ALL                             |                                    |  |  |
| 9.2 The invitation list and requirements at Healing Manor to be discussed and confirmed.                       |  | Darren Downs / Stewart Watson / Julie Hamilton    |                                    |  |  |
| 10. Forward  | Plan 2024 – Stewart Watson - circulated  | with Agenda                                       |                                    |  |  |
| LIISCHSSIOH  | The revised Forward Plan for 2024 additional items can be suggested to st  |   | •                                  |  |  |
| Actions Agree  | ed   | Lead  | Deadline                           |  |  |
| 10.1 Any comments on the Forward Plan and/or additional items to be submitted to stewart.watson@nelincs.gov.uk |  | ALL   | End January<br>2024                |  |  |
| 11. MCA (  | Q3 2023-24 Report – not yet available,   | deferred to 01/03/20                              | 024 meeting                        |  |  |
| 12. Performa   | ance Report (Trends) - Sue Bunn- ci  | rculated with Agend                               | a                                  |  |  |
| Discussion   | The Performance Report for Quart information.  | er 3, 2023-24 wa                                  | s presented for                    |  |  |
| 13. Training   | Report - Sue Bunn/Emma Overton -   | - circulated with Age                             | nda                                |  |  |
| Discussion   | The Training Report for Quarter 3, 202   | 23-24 was presente                                | d for information.                 |  |  |
| •  | er Business: SAB Membership – letter fi  | ·   |                                    |  |  |
| Discussion   | It was noted that Darren Wildbore is to be replaced on the SAB by Paul French with effect from 15/01/2024.                     |   |                                    |  |  |
| 2.00000.01.  | [Amanda Sparkes (Deputy Manager, Friendship at Home) – voluntary sector rep – has also recently resigned from the SAB.]        |   |                                    |  |  |
| Actions Agreed   |  | Lead  | Deadline                           |  |  |
| 14.1 DD/SW to meet with Paul French once in his new role.  |  | Darren Downs /<br>Stewart Watson /<br>Paul French | February 2024                      |  |  |
|  | sion to be held at the next SAB Executive e stability of the SAB and its membership.   | SAB Executive<br>Members                          | 02 February<br>2024                |  |  |

### **15. Future Meetings 2024** – Meetings have been arranged for the following dates/times:

(first Friday in each month, except August, 9am-12noon, in-person)

Board – Friday, 1st March, 9am-12noon – Heritage House, Grimsby

CONFERENCE – Wed 17th April – Healing Manor

Board – Friday, 7<sup>th</sup> June, 9am-12noon – Grimsby Town Hall

Board – Friday, 6th September, 9am-12noon – Heritage House, Grimsby

Board – Friday, 1st November, 9am-12noon – Grimsby Town Hall

(Meeting closed at 11:44am)